

## Quality and Environmental Policy

In today's world of rapid scientific and technological progress, security solution providers need the very best materials to make their products secure. Luminochem has a team of highly qualified scientists to develop top quality luminescent materials for different applications such as security printing, brand protection, coding & marking, coatings, fibers etc. Our goal is to become a leading name in the field of security pigment production.

**Luminochem** is dedicated to cooperating with its customers and establishing partnerships to provide efficient and reliable protection against the everchanging threats of the modern world. The satisfaction of our customers is our most important KPI.

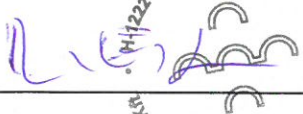
To ensure efficient and effective management, research, development, and production of high-quality products, as well as to protect our environment we implemented the following guideline.

- We are constantly improving the range of products we sell and the quality of our services by considering the expectations set by our customers to the smallest details.
- We aim to maintain a long-term relationship based on mutual benefits with our customers. We offer our customers personalized support of our experts to increase customer satisfaction with quality work.
- We always keep an eye on the innovations of the industry and the demands of the market. That makes our products and services versatile and innovative and prepares us to solve any occurring problems of our customers.
- During the development of our processes, we always listen to the comments, opinions, and suggestions of our employees and suppliers as well as our clients.
- We regularly inform the employees about the requirements of the quality and environment-oriented management system, their role in its operation, our policy and our goals.
- We optimize the use of hazardous materials and components, air pollutants, water, and electricity by applying the best available technologies, wherever it's applicable. This way, we keep our waste production and the emission of wastewater, air pollutants and greenhouse gas at an acceptable and reasonable level to achieve a balance between environmental- and social responsibility and economic performance.
- The management of **Luminochem** is committed to the monitoring of changes in legislation, decisions, and other requirements concerning the company's activities, and to comply with their requirements. To achieve this, we maintain open and active communication with the responsible authorities and other interested parties.

We work together to achieve these goals, paying particular attention to the continuous improvement of the effectiveness of the **Integrated Management System**. Therefore, we expect our company's employees to perform their work in the spirit of this quality and environmental policy.

To achieve the goals above deliberately and systematically, we are operating, certifying, and constantly developing a management system that meets the requirements of the **ISO 9001:2015** and **ISO 14001:2015** standards, for which the management of **Luminochem** provides the appropriate resources.

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